

**Amendments to the Claims:**

1. (Currently Amended) A computer implemented method for locating and presenting electronic content, comprising:
  - presenting a user with a list of question words;
  - acquiring the identity of a question word selected by the user;
  - presenting a the user with a list of question syntax forms associated with the selected question word;
  - acquiring the identity of a question syntax form selected by the user;
  - acquiring data from the user to combine with the selected question syntax form to construct a question;
  - searching an electronic database for an answer to said question; and
  - communicating said answer to the user.
2. (Original) The method of claim 1, wherein acquiring data from the user comprises:
  - providing the user with a list of fill-ins for combination with the selected question syntax form; and
  - receiving a selected fill-in from the list of fill-ins as the data for combining with the selected question syntax form to construct the question.
3. (Original) The method of claim 1, wherein acquiring data from the user comprises:
  - receiving text from the user as the data for combining with the selected question syntax form to construct the question.
4. (Original) The method of claim 3 further comprising:
  - comparing the received text to predefined fill-ins;
  - generating synonyms to the text when the text fails to match one of the predefined fill-ins; and
  - transmitting information for further assistance to the user when the generated synonyms fail to match one of the predefined fill-ins.

5. (Original) The method of claim 4, wherein transmitting information includes providing a telephone number.
6. (Original) The method of claim 1, further comprising storing the selected question syntax form and the data.
7. (Original) The method of claim 6, further comprising:
  - updating the list of question syntax forms based on the stored selected question syntax form and obtained data.
8. (Original) The method of claim 6, further comprising:
  - receiving text from the user as the data for combining with the selected question syntax form to construct the question; and
  - revising the predefined fill-ins based upon the stored received text.
9. (Original) The method of claim 1, wherein the question words are selected from a group consisting of at least one of the following: can, does, is, how, what, which, where, why, who, and when.
10. (Currently Amended) A computer program product for use in conjunction with a computer system, the computer program product comprising a computer readable storage medium and a computer program mechanism embedded therein, the computer program mechanism comprising:
  - a question generating procedure comprising:
    - instructions for presenting a user with a list of question words;
    - instructions for acquiring the identity of a question word selected by the user;
    - instructions for presenting a the user with a list of question syntax forms associated with the selected question word;

instructions for acquiring the identity of a question syntax form selected by the user; and

instructions for acquiring data from the user to combine with the selected question syntax form to construct a question; and  
a question processing procedure comprising:

instructions for searching an electronic database for an answer to said question; and

instructions for communicating said answer to the user.

11. (Original) The computer program product of claim 10, wherein the question generating procedure further comprises:

instructions for providing the user with a list of fill-ins for combination with the selected question syntax form; and

instructions for receiving a selected fill-in from the list of fill-ins as the data for combining with the selected question syntax form to construct the question.

12. (Original) The computer program product of claim 10, wherein the question generating procedure further comprises instructions for receiving text from the user as the data for combining with the selected question syntax form to construct the question.

13. (Original) The computer program product of claim 12, wherein the question processing procedure further comprises:

instructions for comparing the received text to predefined fill-ins;

instructions for generating synonyms to the text when the text fails to match one of the predefined fill-ins; and

instructions for transmitting information for further assistance to the user when the generated synonyms fail to match one of the predefined fill-ins.

14. (Original) The computer program product of claim 10 further comprising a question tracking procedure comprising instructions for storing the selected question syntax form and the obtained data.

15. (Original) The computer program product of claim 14, wherein the question tracking procedure further comprises instructions for revising the list of question syntax forms based on the stored selected question syntax form and data.

16. (New) A computer implemented method for providing information to a user comprising the steps of:

- providing a plurality of information sources and a plurality of predefined information request sentences respectively corresponding to the plurality of information sources, the predefined information request sentences comprising at least a request syntax form taken from a predefined set of request syntax forms and a request fill-in term taken from a predefined set of request fill-in terms;

- providing a predefined set of request syntax forms and a predefined set of request fill-in terms for use in building the plurality of predefined information request sentences;

- presenting to a user on a graphical user interface at least a subset of the predefined set of request syntax forms;

- selecting by the user using the graphical user interface a selected request syntax form from the presented subset of request syntax forms;

- responsive to the selection of the selected request syntax form, presenting to the user on the graphical user interface at least a subset of the predefined set of request fill-in terms to complete a sentence that includes the selected request syntax form;

- selecting by the user using the graphical user interface a selected request fill-in term from the presented subset of request fill-in terms;

- combining the selected request syntax form and the selected request fill-in term to obtain a selected information request sentence; and

- identifying an information source from the plurality of information sources that corresponds to the selected information request sentence.

17. (New) The computer implemented method of claim 16, further comprising the step of presenting on the user interface at least a portion of information from the identified information source.

18. (New) The computer implemented method of claim 16, wherein the plurality of information sources include Internet accessible Web pages.

19. (New) The computer implemented method of claim 16, wherein the plurality of information sources include a plurality of database records.

20. (New) The computer implemented method of claim 16, wherein the step of presenting to a user on the graphical user interface a selected request syntax form from the provided set of request syntax forms includes the steps of:

- providing a predetermined set of request interrogative terms and a predetermined set of request subject and verb terms, wherein a combination of a selected request interrogative term and a selected request subject and verb term defines one of the predefined set of request syntax forms;

- presenting to the user on the graphical user interface at least a subset of the predetermined set of request interrogative terms;

- selecting by the user using the graphical user interface a selected interrogative term from the presented subset of interrogative terms;

- responsive to the selection of the selected interrogative term, presenting to the user on the graphical user interface at least a subset of the predefined set of request subject and verb terms to complete a request syntax form that includes the selected request interrogative term;

- selecting by the user using the graphical user interface a selected request subject and verb term from the presented subset of subject and verb phrases; and

- combining the selected request interrogative term and the selected request subject and verb term to obtain a selected request syntax form.

21. (New) The computer implemented method of claim 20, wherein the predetermined set of request interrogative terms include at least two interrogative terms taken from a group consisting of: “can”, “does”, “is”, “how”, “what”, “which”, “where”, “why”, “who”, and “when”.

22. (New) The computer implemented method of claim 16, further comprising the step of tracking at least the number of times each selected query is used to identify an information source.

23. (New) A computer implemented method for generating an information request for identifying an information source on a computer network or from a computer database comprising at least the step of:

progressively building an information request sentence from predefined segments of complete predefined information request sentences with the assistance of a graphical user interface.

24. (New) The computer implemented method of claim 23, wherein the progressively building step includes the steps of:

providing a plurality of predefined general information request segments defining information request syntax forms, and for each general information request segment, providing a corresponding plurality of predefined specific information request segments defining, at least in part, specific context that may be provided to a user from the information source;

presenting a menu of general information request segments to a user with the assistance of a graphical user interface;

upon selection of one of the general information request segments by a user, presenting a corresponding menu of specific information request segments corresponding to the selected general information request segment to a user with the assistance of a graphical user interface; and

upon selection of the one of the specific information request segments, combining the selected general information request segment with the selected specific information request segment to generate at least one of the complete predefined information request sentences.

25. (New) A graphical user interface for constructing an information query for accessing information from a computer database or from a computer network comprising programmed functionality for progressively building an information request sentence from predefined segments of complete predefined information sentences.

26. (New) The graphical user interface of claim 25, wherein:

the predefined segments of complete predefined information sentences include a plurality of predefined general information request segments defining information request syntax forms, and for each general information request segment, a corresponding plurality of predefined specific information request segments defining, at least in part, specific context that may be provided to a user from the information source;

the programmed functionality includes functionality for presenting a menu of general information request segments to a user;

the programmed functionality includes functionality for, upon receiving a selection of one of the general information request segments by a user, presenting a corresponding menu of specific information request segments corresponding to the selected general information request segment to a user; and

the programmed functionality includes functionality for, upon receiving a selection of the one of the specific information request segments, combining the selected general information request segment with the selected specific information request segment to generate at least one of the complete predefined information queries.

27. (New) A computer implemented method for providing information to a user comprising the steps of:

providing a plurality of information sources and a plurality of predefined queries respectively corresponding to the plurality of information sources, the predefined queries comprising at least a general query segment defining a query syntax form and a specific query segment defining, at least in part, specific context that may be provided to a user from the corresponding information source;

providing a predefined set of general query segments and a predefined set of specific query segments for use in building the plurality of predefined queries;

presenting to a user on a graphical user interface at least a subset of the predefined set of general query segments;

selecting by the user using the graphical user interface a selected general query segment from the presented subset of general query segments;

responsive to the selection of the selected general query segment, presenting to the user on the graphical user interface at least a subset of the predefined set of specific query segments to complete a query that includes the selected general query segment;

selecting by the user using the graphical user interface a selected specific query segment from the presented subset of specific query segments;

combining at least the selected general query segment and the selected specific query segment to obtain a selected query from the plurality of predefined queries; and

identifying an information source from the plurality of information sources that corresponds to the selected query.

28. (New) The method of claim 27, wherein the predefined queries are complete information request sentences.

29. (New) A computer implemented method for providing information to a user comprising the steps of:

providing a plurality of information sources and a plurality of predefined complete query sentences respectively corresponding to the plurality of information sources;

progressively building one of the plurality of predefined complete query sentences using predefined sentence segments taken plurality of predefined complete query sentences, with the assistance of a graphical user interface; and

identifying an information source from the plurality of information sources that corresponds to the one predefined complete query sentence built in the progressive building step.



30. (New) The computer implemented method of claim 29, further comprising the step of presenting on the graphical user interface at least a portion of information from the identified information source.

31. (New) The computer implemented method of claim 29, wherein the plurality of information sources include Internet accessible Web pages.

32. (New) The computer implemented method of claim 29, wherein the plurality of information sources include a plurality of database records.